



March 30, 2022

**VIA UNITED STATES FIRST CLASS MAIL**

Public Service Commission of South Carolina  
Attn: Docketing Department  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210

Re: Authorized Utility Representative Form  
LMK Communications, LLC

To Whom It May Concern:

Enclosed please find an original of the Authorized Utility Representative Form being filed on behalf of LMK Communications, LLC.

Any questions or inquiries related to this filing may be directed to the undersigned at your convenience. In this regard, I may be contacted directly by telephone at (304) 720-2159 or by e-mail at [steve.hamula@segra.com](mailto:steve.hamula@segra.com).

**RECEIVED**

APR 03 2022

PSC SC  
MAIL / DMS

Sincerely yours,

A handwritten signature in black ink, appearing to read "Steven Hamula". The signature is fluid and cursive, with a long horizontal line extending to the right.

STEVEN HAMULA  
Associate General Counsel

SH/s  
Enclosure


cc: Kari Munn, Office of Regulatory Staff

| Telecommunications Carriers                                |                       |                         |              |
|--|-----------------------|-------------------------|--------------|
| <b>AUTHORIZED UTILITY REPRESENTATIVE FORM</b>              |                       |                         |              |
| CERTIFICATED COMPANY INFORMATION                           |                       |                         |              |
| Company Name: LMK Communications, LLC                      |                       |                         |              |
| DBA/FKA: dba Segra f/ka Clarity Communications Group, Inc. |                       | Telephone #540-946-7213 |              |
| Mailing Address: 11215 N. Community House Road, 10th Floor |                       |                         |              |
| City: Charlotte  | State: North Carolina | ZIP Code: 28277         |              |
| ILEC   | IXC: X                | CLEC: X                 | Wireless ETC |
| REGISTERED AGENT INFORMATION                               |                       |                         |              |
| Registered Agent: CT Corporation System                    |                       |                         |              |
| Mailing Address: 2 Office Park Court, Suite 103            |                       |                         |              |
| City: Columbia   | State: SC             | ZIP Code: 29223         |              |

As required by Commission rules and regulations  
Print or type company contact person and contact information for the areas listed below:

| UTILITY REPRESENTATIVE INFORMATION                     |                                 |                   |  |
|--|---------------------------------|-------------------|--|
| <b>General Manager</b>                                 |                                 |                   |  |
| Name: Tim Whitener                                     |                                 |                   |  |
| Address: One Lumos Plaza                               |                                 |                   |  |
| City: Waynesboro                                       | State: VA                       | ZIP Code: 22980   |  |
| Phone: 540-946-7213                                    | Email: tim.whitener@segra.com   | Fax: 540-946-2020 |  |
| <b>Emergency Contact – Non Office Hours</b>            |                                 |                   |  |
| Name: Segra NOC  |                                 |                   |  |
| Phone: 877-411-6930                                    | Email: noc@segra.com            | Fax:              |  |
| <b>Customer Relations/Complaints Rep</b>               |                                 |                   |  |
| Name: Teresa Bright                                    |                                 |                   |  |
| Address: One Lumos Plaza                               |                                 |                   |  |
| City: Waynesboro                                       | State: VA                       | ZIP Code: 22980   |  |
| Phone: 540-946-6900                                    | Email: teresa.bright@segra.com  | Fax:              |  |
| <b>Complaints Rep for Complaint Escalation</b>         |                                 |                   |  |
| Name: Nicole Smart                                     |                                 |                   |  |
| Address: 11215 N. Community House Road, 10th Floor     |                                 |                   |  |
| City: Charlotte  | State: NC                       | ZIP Code: 28277   |  |
| Phone: 803-726-8302                                    | Email: nicole.smart@segra.com   | Fax:              |  |
| <b>Customer Toll Free Contact Number: 833-GO-SEGRA</b> |                                 |                   |  |
| <b>Engineering Operations</b>                          |                                 |                   |  |
| Name: Terry Hulse, NOC Manager                         |                                 |                   |  |
| Address: One Lumos Plaza                               |                                 |                   |  |
| City: Waynesboro                                       | State: VA                       | ZIP Code: 22980   |  |
| Phone: 833-467-3472                                    | Email: nocengineering@segra.com | Fax:              |  |
| <b>Test and Repair</b>                                 |                                 |                   |  |
| Name: Corey Fisher, NOC Manager                        |                                 |                   |  |
| Address: One Lumos Plaza                               |                                 |                   |  |
| City: Waynesboro                                       | State: VA                       | ZIP Code: 22980   |  |
| Phone: 833-467-3472                                    | Email: noc@segra.com            | Fax:              |  |

| UTILITY REPRESENTATIVE INFORMATION                    |                               |           |                   |
|---|-------------------------------|-----------|-------------------|
| <b>Regulatory Officer</b>                             |                               |           |                   |
| Name & Title: Steve Hamula, Associate General Counsel |                               |           |                   |
| Address: 1200 Greenbrier Street                       |                               |           |                   |
| City: Charleston                                      |                               | State: WV | ZIP Code: 25311   |
| Phone: 304-720-2159                                   | Email: steve.hamula@segra.com |           | Fax: 304-720-2121 |
| <b>Annual Report Form Mailings</b>                    |                               |           |                   |
| Name & Title: Tim Whitener, Financial Analyst         |                               |           |                   |
| Address: One Lumos Plaza                              |                               |           |                   |
| City: Waynesboro                                      |                               | State: VA | ZIP Code: 22980   |
| Phone: 540-946-7213                                   | Email: tim.whitener@segra.com |           | Fax: 540-946-2020 |
| <b>Dual Party Invoice Mailings</b>                    |                               |           |                   |
| Name & Title: N/A                                     |                               |           |                   |
| Address:  |                               |           |                   |
| City:   |                               | State:    | ZIP Code:         |
| Phone:  | Email:                        |           | Fax:              |
| <b>Universal Service Fund Mailings</b>                |                               |           |                   |
| Name & Title: Tim Whitener, Financial Analyst         |                               |           |                   |
| Address: One Lumos Plaza                              |                               |           |                   |
| City: Waynesboro                                      |                               | State: VA | ZIP Code: 22980   |
| Phone: 540-946-7213                                   | Email: tim.whitener@segra.com |           | Fax: 540-946-2020 |
| <b>Gross Receipts Mailings</b>                        |                               |           |                   |
| Name & Title: Tim Whitener, Financial Analyst         |                               |           |                   |
| Address: One Lumos Plaza                              |                               |           |                   |
| City: Waynesboro                                      |                               | State: VA | ZIP Code: 22980   |
| Phone: 540-946-7213                                   | Email: tim.whitener@segra.com |           | Fax: 540-946-2020 |
| <b>Lifeline Contact</b>                               |                               |           |                   |
| Name & Title: N/A                                     |                               |           |                   |
| Address:  |                               |           |                   |
| City:   |                               | State:    | ZIP Code:         |
| Phone:  | Email:                        |           | Fax:              |

| FORM PREPARER INFORMATION  |                 |
|--|-----------------|
| This form was completed by: Steve Hamula   |                 |
| Signature:  |                 |
| Title: Associate General Counsel   | Date: 3/29/2022 |

RETURN COMPLETED FORM TO: Public Service Commission of SC  
Docketing Department  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210

AND Office of Regulatory Staff  
Attn. Kari Munn  
1401 Main Street, Suite 800  
Columbia, SC 29201